



KEY STATISTICS as on 31-12-09 (Cooperative Indicators)
(When not specified figures refer to the domestic / local banks)

Full Member Organisations (a)	Governance	Employment		SME's financing		Territory coverage	
	Members / clients ratio	Nr. of New employees hired this year	Expenses staff training / payroll (%)	SMEs loans on total loans (%)	Market share of loans to SME (%)	Nr. of clients / Nr. branches	Market share of ATM's (%)
Austria							
Österreichische Raiffeisenbanken	46%	106	2.1%	n.a.	39.0%	1,611	42.0%
Österreichischer Genossenschaftsverband	87%	n.a.	n.a.	32.0%	7.6%	1,465	10.7%
Bulgaria							
Central Co-operative Bank	63%	433	0.3%	15.0%	n.a.	4,270	12.9%
Cyprus							
Co-operative Central Bank	86%	158	n.a.	12.9%	n.a.	1,651	26.0%
Denmark							
Sammenslutningen Danske Andelskasser	53%	5	51.0%	62.0%	0.1%	1,666	n.a.
Finland							
OP-Pohjola Group	31%	-248	2.4%	n.a.	n.a.	7,091	n.a.
France							
Crédit Agricole	n.a.	2,905	5.6%	10.1% ^(c)	36.0%	2,605	29.0%
Crédit Mutuel	66%	2,622	n.a.	n.a.	n.a.	3,996	14.3%
BPCE ^(b)	42%	2,700	6.8%	46.0%	8.2%	2,655	8.6%
Germany							
BVR/DZ BANK	55%	240 ^(c)	1.9%	26.4%	27.1%	2,182	36.5%
Hungary							
National Federation of Savings Co-operatives	11%	310	1.0%	31.8%	5.2%	705	16.1%
Italy							
Assoc. Nazionale fra le Banche Popolari	12%	1,150	1.0%	49.0%	26.3%	998	28.0%
FEDERCASSE	18%	538	n.a.	n/a	n.a.	1,344	n.a.
Lithuania							
Association of Lithuanian credit unions	99%	32	n.a.	11.4%	n.a.	613	0.0%
Luxembourg							
Banque Raiffeisen	5%	6	1.4%	19.3%	8.0%	2,519	14.7%
Netherlands							
Rabobank Nederland	23%	4,800	2.5%	14.1%	41.0%	7,444	35.0%
Poland							
Krajowy Związek Banków Spółdzielczych	n.a.	423	n.a.	22.0%	13.0%	n.a.	17.0%
Portugal							
Crédito Agrícola	35%	50	0.5%	n.a.	n.a.	1,666	10.5%
Slovenia							
Deželna Banka Slovenije d.d.	n.a.	16	0.7%	64.7%	1.6%	869	2.1%
Spain							
Unión Nacional de Cooperativas de Crédito	21%	-218	n.a.	n.a.	n.a.	2,130	3.8%
United Kingdom							
The Co-operative Bank	38%	979	n.a.	0.6% ^(d)	2.0% ^(d)	15,219	3.5%
Associate Member Organisations^(a)							
	Members / clients ratio	Nr. of New employees hired this year	Expenses staff training / payroll (%)	% of SMEs loans on total loans	Market share of loans to SME	Nr. of clients / Nr. branches	Market share of ATM's (%)
Canada							
Desjardins Group	100%	2,183	2.7%	6.3%	n.a.	4,195	n.a.

a) Selected members whose co-operative data are available

b) 2007 Data

c) Group Data

d) Using the BBA definition of SMEs